

*Snapshots
 from
 Singapore:*

*1. Fitting
 Perfectly in:
 Eric Phua*

*2. Inseparable:
 R & E during
 our Asia
 Rollout*

*3. Dearly missed
 Roger Lemus*



Hello.....

We are pleased to announce the appointment of **Eric Phua** - our new Asia Business Development Manager.

Eric joined Termguard in mid July - just in time to be part of Termguard's Asia Rollout which included stops to Manila, Singapore and KL.

Mr. Eric Phua graduated in 1998 with a Bachelor of Arts in Economics (honours) from University of Malaya, Malaysia. He started his career with Rentokil Initial Malaysia as a Management Trainee before moving into Customer Service and Sales Management. During his 4 years in Rentokil Initial, he

has been exposed to various aspects of a pest management business such as Selling, Operations Management, Administration, Credit Control, Customer Service and Sales Management. In 2002, Eric moved to NLC General Pest Control Sdn Bhd as Marketing Manager. His key responsibility is Sales Management and Marketing Planning and Implementation. Eric has been actively involved in Promotion, Operations and Selling of Termguard System in Malaysia when NLC was appointed as the Licensee of Termguard in October 2004.

Currently, Eric is based in our new relocated Regional Office in Malaysia to manage Termguard Asia.

and Goodbyes...

Dear Licensees,

The past months after our Melbourne conference have been incredibly challenging and exciting from a technical point of view for Termguard. Not only because of all the projects that were embraced as a result of your feedback, but also because of the new Licensees domestically and abroad that triggered further demand for training and technical support that Termguard excellently managed to fulfill.

This expansion and consolidation of Termguard as a group is only possible through having a solid network of Licensees committed to our customers and to the delivery of a superior product in the Market. Thank you all for your participation and energy invested in making our organisation as a whole, a better business.

By this mean I also wish to share with you that I have decided to take a position in another organisation effective at the end of this month. I have taken all the possible care to give continuity to all major projects through Alan Walker; please direct your queries to him now. In the future months Alan will continue with the new products and efficiency testing that we talked about in the conference, being able to deliver results sometime during the third and fourth quarter of the year.

Thank you each and every one of you for your incredible support and invaluable experience that we developed for the past year and a half. Without a doubt, it has been positive. I wish you the best in each of your business.

Sincerely yours, Roger Lemus

Coming Soon:

Nashville

Hong Kong

East Malaysia

Vietnam

Chile